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PATENTIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lalitha Vaidyanathan; John Confirmation No. 6366  
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Cara Cherry-Lisco

Serial No.: 10/634,654

Filed: August 5, 2003 Customer No.: 28863

Examiner: Janice A. Mooneyham

Group Art Unit: 3629

Docket No.: 1018-001US02

Title: SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN  
ELECTRONIC COMMERCE AND MANAGING AN ONLINE  
DISPUTE RESOLUTION PROCESS

CERTIFICATE UNDER 37 CFR 1.8 I hereby certify that this correspondence is being transmitted  
via facsimile to the United States Patent and Trademark Office on February 12, 2008

By: Caryl Harriman  
Name: Caryl Harriman

STATUS INQUIRY

Commissioner for Patents  
Alexandria, VA 22313-1450

Dear Sir:

Kindly advise the undersigned of the present status of this application and please indicate  
when a communication from the Patent and Trademark Office may be expected.

Date:

By:

2/12/2008  
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